

QUALITY POLICY

ScaITT, S.A. is a company founded in 1995, dedicated to the commercialization of trucks, buses Scania brand and semi-trailers Schmitz, as well as repair and sale of spare parts for these vehicles. In addition, since 2010, it is a Technical Center for Digital and Analog Multi-brand Tachographs (Stoneridge and VDO).

In ScaITT, S.A. compliance with the requirements, needs and expectations of our customers considering compliance with legal requirements, is a shared value that demands the highest levels of quality in the activities carried out, in the product we supply and in the services we provide.

We develop a responsible and operational Quality Policy that is based on the following criteria and objectives:

- Our commitment is based on an action oriented always to customer satisfaction and achieving recognition and loyalty to the brand SCANIA and SCHMITZ.
- The quality requirements and objectives must be assumed by all the personnel that form part of our organizational structure.
- Our employees must consider quality as an essential element of their work and its achievement as a continuous improvement of each process. Management is committed to providing employees with the means, training and assistance necessary to achieve the quality required globally and in each individual task.
- The continuous improvement of the quality of our processes and products is the fundamental instrument for increasing efficiency, increasing competitiveness and ensuring ever greater customer satisfaction by complying with the legal and / or regulatory requirements that we apply.
- We are committed to the implementation of a Quality System and a measurement system that ensures compliance with the objectives established under this Quality Policy.

Martorell, October 07, 2019

Signed: D. XAVIER RIERA
MANAGER
ScaITT, S.A.